

SERVICE

The service industry covers a wide range of customer focused roles including retail, tourism, hospitality, sport and recreation, and personal services. With experience and a great attitude there are excellent opportunities to move into more senior roles such as supervisor and manager.

A career in the service industry requires a special set of skills and it helps to be a 'people person'. How you present yourself is also extremely important. Friendly and hard-working young people may find jobs in this sector fun, fulfilling and fast-paced. The service sector offers lots of casual and part-time work, as well as full time positions, making it a great way to earn money while studying. Plenty of entry-level roles mean it is often a top choice for young people entering the workforce for the first time.

DO YOU HAVE:

- » great people skills?
- » good attention to detail?
- » an ability to speak and listen well?
- » a willingness to learn?
- » an affinity for working in a team?

These 'soft skills' are ideal for a career in the service sector.

The service sector is by far the largest employer in the Waikato, and it is one of the fastest growing industries in the region. In 2018 it accounted for 23 percent of employment and contributed 15 percent of the region's GDP (gross domestic product).

JOB EXAMPLES	*PAY PER YEAR	OPPORTUNITIES
Beauty Therapist	\$37K to \$60K	Average
Chef	\$34K to \$100K	Good
Events Manager	\$37K to \$65K	Good
Flight Attendant	\$35K to \$60K	Average
Hairdresser/Barber	\$37K to \$100K	Average
Hotel Manager	\$38K to \$200K	Good
Maitre d'Hôtel	\$37K to \$52K	Good
Motel Manager	\$40K to \$90K	Good
Outdoor Recreation Guide	\$37K to \$58K	Average
Retail Sales Assistant	\$37K to \$45K	Average
Tour Guide	\$25K to \$60K	Average
Travel Agent	\$37K to \$100K	Average
	*PAY PER HOUR	OPPORTUNITIES
Bartender	\$18 to \$19	Good
Café Worker	\$18 to \$19	Good
Café/Restaurant Manager	\$18 to \$34	Good
Caretaker	\$18 to \$22	Poor
Cleaner	\$18 to \$24	Good
Cook	\$17.70 to \$19	Average
Florist	\$18 to \$25	Average
Hotel Porter	\$18 to \$19	Average
Kitchenhand	\$18 to \$19	Good
Nanny/Child Carer	\$18 to \$26	Average
Personal Trainer	\$25 to \$80	Average
Retail Manager	\$17.70 to \$22	Average
Security Guard	\$18 to \$33	Good
Telemarketer	\$17.70 to \$38	Good
Waiter	\$18 to \$19	Good

*Rates are based on full-time work and are an indication only.



DID YOU KNOW?

NEW REGIONAL ECONOMIC DATA INDICATES THAT THE WAIKATO SERVICE SECTOR WILL CONTINUE TO GROW STEADILY WITH MORE THAN 18,000 JOB OPENINGS FORECAST FROM 2019 TO 2024.

- ServiceIQ

USEFUL SCHOOL SUBJECTS

- » Maths and English are important
- » Other subjects relevant to the specific role (e.g. languages for some tourism roles or food technology for some hospitality jobs)
- » Most employers look for NCEA Level 2 as a minimum requirement



SOURCES

seek.co.nz (industry trends)
careers.govt.nz
mbie.govt.nz
ServiceIQ